



## Preparing Automarshall software for updating or transferring to a new server

Usually, to upgrade to a new version, it is enough to run the Automarshall software installer. All settings that were in the previous version will be picked up automatically in the new software version. The accumulated database will also be saved and updated after the installation has finished.

However, in some cases, abnormal situations arise. To avoid data loss and save your settings, we recommend that you follow these steps:

### 1. Save license file \*.lic

Save the license file if you transfer the system to a new server. The file is located: C:\Program Files\Automarshall 2

### 2. Take screenshots of all important settings in Service - Settings

Most often these are the settings of the following Automarshall software sections:

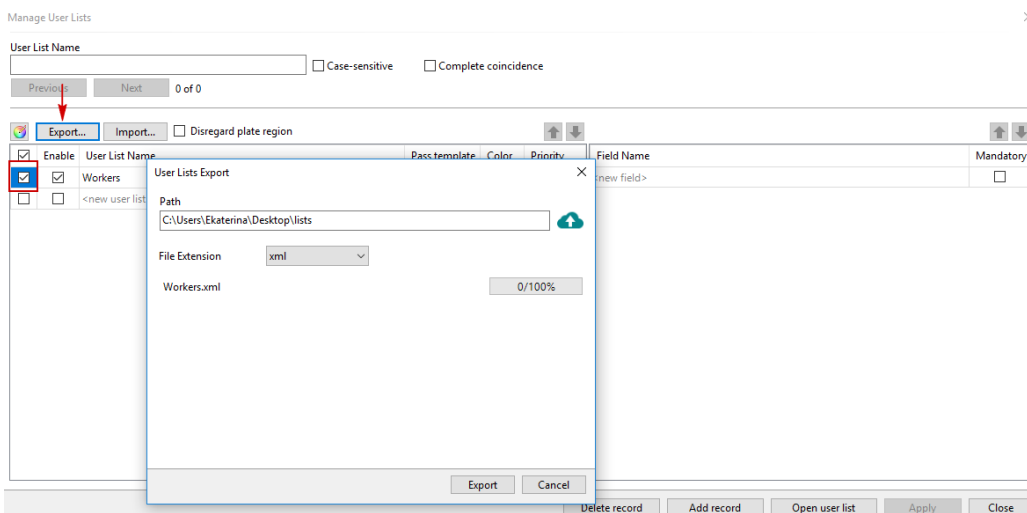
- triggers;
- recognition area settings;
- recognition parameters settings;
- third-party software integrations settings.

### 3. Save Automarshall software configuration files

Default path: C:\ProgramData\Mallenom\Automarshall\Configuration

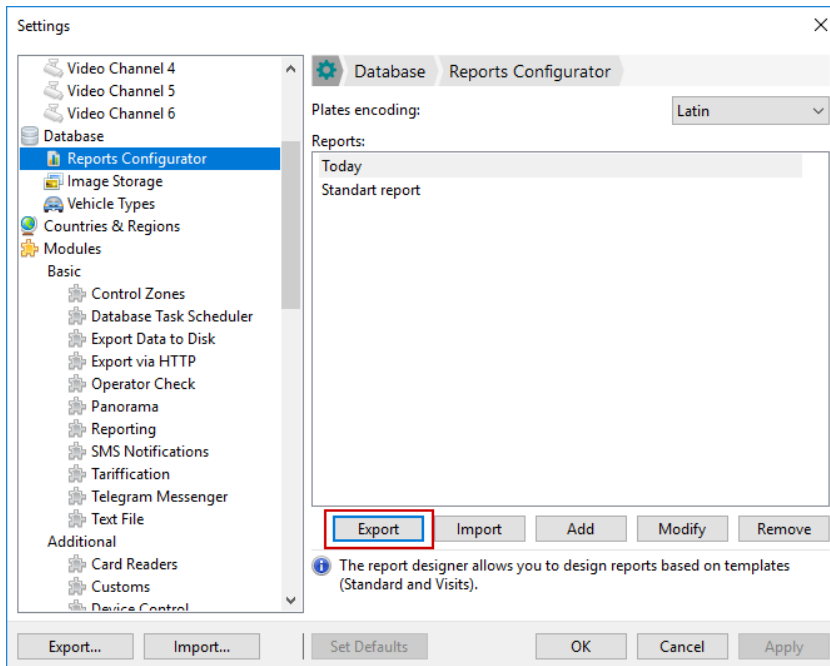
Before copying the configuration folder to a new PC, the Automarshall system must be closed (if you add a folder with a new configuration before Automarshall is closed, the old settings are saved).

### 4. Export lists



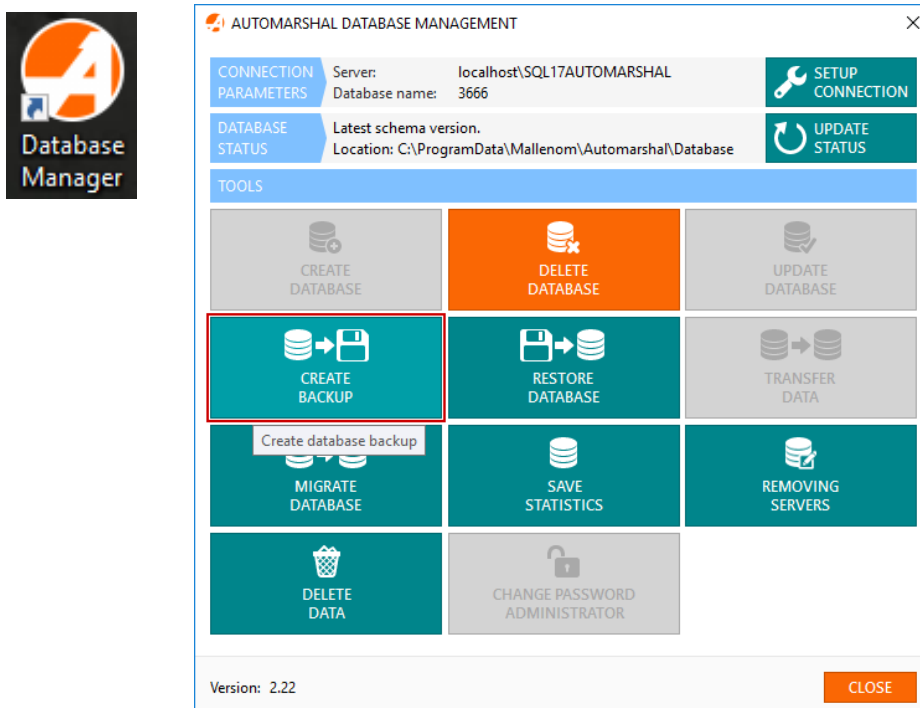
XML has the ability to save vehicle pass settings, if they have been configured. In other formats, this is not possible.

## 5. Export reports

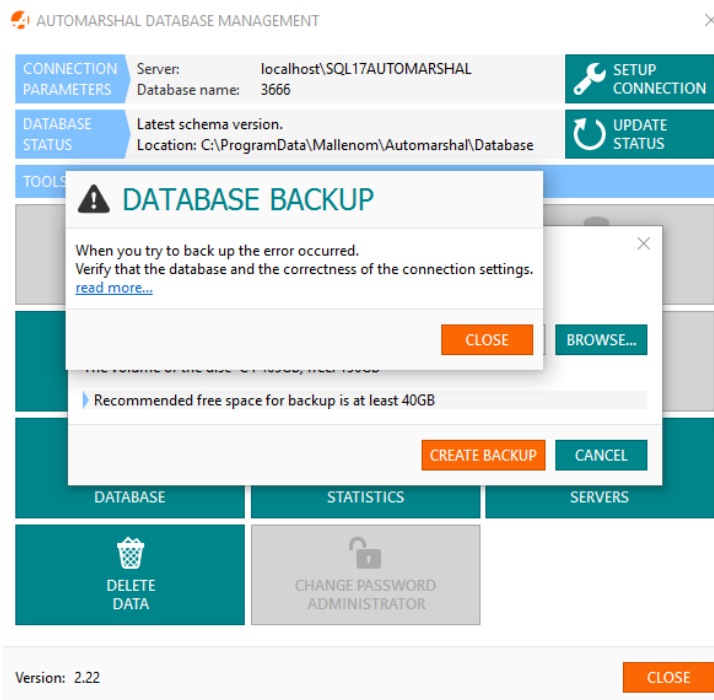


## 6. Back up the database through the Database Manager application

Starting from version 2.10, a database backup is created automatically when the database is updated (after upgrading to a new version).



If the error shown in the figure below occurs when creating a database backup, the path should be changed to the following: C:\ProgramData\Mallenom\Automarshall\Database



## 7. Restore a database backup

